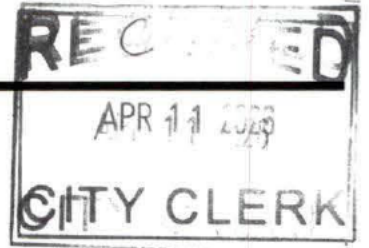


CORR 2026-25

Savannah Price



From: Trent Deforest [redacted]
Sent: Wednesday, April 1, 2026 12:21 PM
To: Councillor Daniel Brown
Cc: City Clerk
Subject: Formal Concern: Mandatory Sanitation Surcharge at 740 13th Street West

Executive Committee

You don't often get email from [redacted]. Learn why this is important

Sent from my iPhone Dear Councillor Brown,

I am writing to you as a constituent and business owner in Ward 1 regarding a persistent billing issue at my property, located at 740 13th Street West.

For some time, I have been charged a monthly \$20.00 Sanitation Surcharge on my utility bill. However, the City has never collected a single bag of garbage from this location. Because of the nature of my operations, I pay for a private dumpster service that handles 100% of my waste disposal needs.

When I contacted the City to dispute these charges, I was informed that I cannot "opt out" of this fee. While I understand this surcharge supports broader city infrastructure, it is fundamentally unfair to charge a business for a specific curbside collection service that is neither requested nor utilized. Effectively, I am being double-charged for waste management.

As my representative, I am asking for your assistance in:

- 1. Reviewing why properties with private, contracted disposal services are not exempt from the collection portion of this fee.
2. Investigating if a "service-exempt" rate exists for businesses that do not use city bins or curbside pickup.

I look forward to hearing your thoughts on how the City can address this discrepancy for Ward 1 business owners.

Sincerely,
Trent Deforest
[redacted]

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Recommended Disposition:
Refer to Financial Services